

AGM Resolution proposed by the Captains and Management Committees

Single Committee Structure

1. Background

In September 2014 changes were made to the constitution of the club and specifically to the committee structure.

The Management Committee was reduced to a maximum of 9 Directors (excluding the Captain & Vice-Captain).

On the Captains Committee, the Immediate Past Captain's post was removed and the Seniors Vice-Captain and Club Chairman were included as voting members. There are currently 7 elected officers serving on the Committee.

These changes were aimed at making the Club's management structures more streamlined and efficient and for a while this was successful.

2. Present position

The role of the Captains committee primarily remains that of dealing with 'golfing matters' whilst that of Manco is to perform all functions associated with running the club from a business perspective. Increasingly, issues are often raised which require input from both committees and are then referred back and forth from one committee to another. This can lead to delays in key business decisions where input may be required from both committees.

It became apparent that there is an essential need to make changes to the management and committee structure of the Club to ensure that it is fit for purpose and able to tackle the competitive challenges of today and the future.

To ensure the Clubs management structure is fit to tackle today's modern corporate golfing environment, the Club has to take a more commercial approach. It needs to focus on the present and future issues with sound strategic planning and development and a business-like approach to marketing, information technology and the social changes affecting how people view and what they expect from the golf club of today and tomorrow.

Over time the current two committee structure had led to:

- Duplication of effort
- Over-burdening of some officers and under-utilisation of others

- Blurred lines of authority and weakened accountabilities between Boards, committees and individual directors and committee members
- Lack of clarity for members in how and with whom to contact within the club over issues
- Opportunities being missed

All members will be aware that the environment and conditions in which most golf clubs operate has changed considerably over the past decade or so.

The current climate necessitates that business decisions need to be taken in a structured, co-ordinated, well considered and timely manner if we are to be effective as a club moving forward.

Expectations and experiences of members and visitors of other service areas means their demands are higher than ever and we need to ensure that as a club we are able to respond to these challenges moving forward.

3. <u>Proposal for change</u>

It is therefore proposed that the Club's committee structure is changed to achieve a single, slimmer, more efficient and focused management group (Board of Directors).

With the agreement of the Captains and Management Committees a resolution would be tabled at the 20 October 2016 AGM as follows:

"that the Club's committee structure is changed to achieve a single, slimmer, more efficient and focused management group named the Board of Directors."

4. Proposed Rule Changes

To effect the above, the proposed changes to the Articles of Association are attached.

CHAIRMAN
MARTIN COLLINS

CLUB CAPTAIN
PATRICK PEIRO



Knighton Heath Golf Club

Memorandum & Articles of Association (Club Rules)

As amended EGM 9 September 2014 AGM 16 October 2014 AGM 22 October 2015

MEMORANDUM OF ASSOCIATION

- 1. The name of the Company is "KNIGHTON HEATH GOLF CLUB LIMITED"
- 2. The Registered Office of the Club will be situated in England.
- 3. The objects for which the club is established are:-
 - (a) To acquire by purchase, lease or otherwise golf links, grounds and other premises at or near Northbourne, Bournemouth in the County of Dorset or elsewhere and to carry on a golf club in connection with the said grounds or otherwise, and to maintain, expand, construct and provide buildings and all other usual or desirable accommodation and conveniences for the use and accommodation of members and others permitted to use the same.
 - (b) To promote and teach the game of golf and other recreations as may be thought fit, and to arrange, organise and hold matches and competitions, and provide and confer trophies, prizes and rewards in connection therewith.
 - (c) To carry on in connection with the above a restaurant, licenced premises and other accommodation and conveniences, entertainments: and to make, buy, sell or otherwise deal in refreshments, alcoholic and non-alcoholic beverages, golf requisites and sports requisites and clothing of all kinds.
 - (d) To apply for, obtain, hold and own either in the name of the Club or by nominee or nominees, agent or agents all the necessary refreshment or excise licenses.
 - (e) To raise money by subscriptions, entrance fees and otherwise.
 - (f) To become members of or promote or assist in promoting any association or body for the promotion or assistance of golf or any other game, recreation or pastime, and to subscribe or make grants to assist in the carrying on or promotion of games, recreations or pastimes.
 - (g) To purchase, take on lease or in exchange, hire or otherwise acquire any real or personal property and any rights or privileges which the Club may think necessary or convenient for the promotion of its objects, and to construct, maintain and alter any buildings or erections necessary or convenient for the work of the Club.
 - (h) To sell, let, mortgage, dispose of or turn to account all or any of the property or assets of the Club as may be thought expedient with a view to the promotion of its objects
 - (I) To undertake and execute any trusts which may lawfully be undertaken by the Club and may be conducive to its objects.
 - (j) To borrow or raise money for the purposes of the Club on such terms and on such security as may be thought fit.
 - (k) To invest the moneys of the Club not immediately required for its purposes in or upon such investments, securities or property as may be thought fit.
 - (I) To establish, subsidies, promote, support or amalgamate with companies, institutions, societies or associations having objects altogether or in part similar to those of the Club.
 - (m) To establish and support or aid in the establishment and support of any charitable associations or institutions and to subscribe or guarantee money for charitable purposes in any way connected to further its objects.

- (n) To do all such other things as are incidental or conducive to the attainment of the above objects or any of them.
 - Provided that the Club shall not support with its funds any object, or endeavour to impose on or procure to be observed by its members or others, any regulation, restriction or condition which if an object of the Club would make it a Trade Union.
- 4. The income and property of the Club, whencesoever derived, shall be applied solely towards the promotion of the objects of the Club, and no portion thereof shall be paid or transferred directly or indirectly, by way of dividend, bonus or otherwise howsoever by way of profit, to the members of the Club.

Provided that nothing herein shall prevent the payment in good faith, of fees or remuneration to any officer or servant of the Club, or to any member of the Club in return for any services actually rendered to the Club, or reasonable and proper rent for premises demised or let by any member to the Club.

- 5. The liability of the members is limited.
- 6. Every member of the Club undertakes to contribute to the assets of the Club, in the event of the same being wound up while he is a member, or within one year after he ceases to be a member, for the payment of the debts and liabilities of the Club contracted before he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves, such amount as may be required not exceeding £6 (Six pounds) in the case of an ordinary member, £5 (Five pounds) in the case of a Lady Member and in the case of a Member in any other class 10p (Ten Pence).

${\cal ARTICLES}$ OF ASSOCIATION

RULE DEFINITIONS

Description Approved pro-forma	Definitions A pro-forma created by the club manager and used by members for the submission of resolutions or for expressing intention to vote on resolutions		
Board of Directors	Hereinafter referred to as the "Board"		
Correspondence	All communication with the club in any written format including paper and electronic but excluding that sent by phone text or similar which may not be saved to a database.		
Director	An elected member of the board who shall be a playing member over 18 years of age.		
Flexi member	A member who pays a reduced membership fee and pays a green fee on each occasion that they play golf. Any restrictions applicable to the payment of the membership fee by any form of credit agreement may be applied by the Management Committee Board.		
Honorary Member	Any person who has rendered distinguished service to the game of golf.		
Junior	A playing member under 18 years of age on 1st July of year in question		
Life member	A previous or current member who has rendered distinguished service to the Club.		
Member	All members of the club irrespective of category.		
Membership category	A split of the membership into various categories e.g. according to age, gender, length of membership, playing rights etc. as determined by the Management Committee Board.		
Officer	Any playing member elected to a committee, other than to the Management Committee (with the exception of Club Captain & Club Vice-Captain who will be elected to both the Management and Captain's Committee).		
Player Hold	A Playing Member who on request and approval by the Management CommitteeBoard suspends his playing membership for a period of time upon such terms and conditions as the Management CommitteeBoard decide.		
Playing Member	Committee Board decide. ember A Member (over 18 years of age) entitled to play according to his membership category.		
Quorum	More than 50% of those members of a committee eligible to vote (unless specified otherwise).		

Resolution A submission by voting members to a General meeting or other

Committee requiring a vote. To include those for election of Directors

and Officers or any change/s to the Articles of Association.

Section Any sub group of the club created from time to time

Senior A member aged 60 or over

Show of hands An alternate method of voting NOT requiring a secret ballot which may

be used to simplify and expedite any 'non contentious' voting process e.g. an annual report etc. The Captain or Chairman of any committee will be permitted to sanction this type of vote subject to the agreement of those in attendance at such meeting by a show of hands. Where there are any objections to a show of hands a secret ballot must be

held. Not to be used for election of officers or directors.

The Club Knighton Heath Golf Club

Vote A secret ballot or a show of hands

Voting Member All playing members (over 18 years of age) including Life members.

Words importing the singular number only shall include the plural number, and vice versa. Words importing the masculine gender only shall include the feminine gender, and vice versa.

Words importing persons shall include corporations.

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1. THE CLUB

- 1.1 The Club;
 - 1.1.1 shall be called Knighton Heath Golf Club.
 - 1.1.2 is a member's club established and registered as a company limited by guarantee.
 - 1.1.3 is a company formed under a Memorandum and Articles of Association which may be inspected in the Manager's office.
 - 1.1.4 is formed to provide facilities for and promote participation in the amateur sport of golf in Bournemouth and the surrounding areas.
- 1.2 The property shall be under the control of the Directors of the club provided always that;

The Directors shall not unless so directed by a resolution passed by a twothirds majority of voting members at a General Meeting;

- 1.2.1 purchase any land or hold interest in any land
- 1.2.2 enter into any contract concerning or making any conveyance or disposition whatsoever of any land or interest in land vested in them other than a mortgage
- 1.2.3 charge the creation of an assured short-hold tenancy or a licence or tenancy in connection with the employment of an employee and terminable upon or before the termination of the employee's employment

2. NUMBERS

The Club shall consist of:

- 2.1 not more than 700 playing members.
- 2.2 the types of membership category and numbers within each as determined by Management Committee Board, limitations on membership will only be allowed based on available facilities on a non-discriminatory basis.

3. MEMBERS JOINING

- 3.1 Membership shall only be granted after a written proposal for membership has been considered and approved by the Captain's Committee of the ClubBoard.
- 3.2 The <u>Board</u>Captain's Committee may refuse membership only for good cause such as conduct or character likely to bring the Club or the sport into disrepute.
- 3.3 Membership of the Club shall be open to anyone interested in the sport on application regardless of gender, age, disability, ethnicity, nationality, sexual orientation, religion or other beliefs.
- 3.4 Each new member should be aware of the contents of the Memorandum and Articles of Association (Club Rules).

4. MEMBERS RESIGNATION / EXPELLED:

- 4.1 A member is requested, when leaving the club, to resign their membership, by correspondence to the Manager.
- 4.2 Any member expelled according to the Rules or otherwise ceasing to be a member of the Club shall forfeit all such rights to or claim upon the Club or its property or funds as he/she may have had by reason of membership.

5. MEMBERS ENTRANCE FEES, SUBSCRIPTIONS AND OTHER PAYMENTS

- 5.1 A member;
 - 5.1.1 is liable for any annual subscriptions, locker and trolley shed rentals and any imposed levy, which shall be payable in advance by the day on which the financial year shall commence
 - 5.1.2 who has not paid the amount due by the first day of the new financial year may be banned from competing in any club competition or voting at any meeting
 - 5.1.3 who has not paid the amount due by the 14th day thereafter, shall if the Management CommitteeBoard so determine cease to be a member, but may be re-instated by the Management CommitteeBoard on payment of the arrears.
 - 5.1.5 who on provision of a medical certificate wishes to suspend his playing membership may request the Management Committee Board to transfer their membership to Player Hold.
- 5.2 The club will keep subscriptions and other payments at levels that will not pose a significant obstacle to people participating
- 5.3 Invoices will be issued one month before the end of the financial year.
- 5.4 Where a playing member using a credit facility, cancels membership, resigns or is expelled during the year they will continue to be liable for the outstanding payments due for the remainder of the year for which subscriptions are due
- 5.5 Should a playing member default in the payment of any fees fully/partly owed to the club the Management CommitteeBoard reserve the right to appoint a collection agency to recover the fees and any associated costs due to the club.
- 5.6 Life Members are entitled to all the privileges of a playing member without paying the annual subscription.
- 5.7 Honorary members are entitled to all the privileges of a playing member without paying the annual subscription but may not serve as officers of the club or vote at an Annual General Meeting/General Meeting.
- 5.8 All members within non-voting categories are entitled to apply for a membership with voting rights upon paying the appropriate subscription and after going through the relevant membership application procedures.
- 5.9 Loans
 - 5.9.1 The Management Committee The Board may request a loan from any member for the financing of a specific project etc. as proposed at an Annual General Meeting/General Meeting
 - 5.9.2 Upon ceasing to be a member, he/she shall be entitled to have any sum owed by the Club to him/her repaid within six months of the receipt by the Club Manager of notice by correspondence requesting such payment.
 - 5.9.3 Any loan not requested to be repaid within twelve months of them ceasing to be a member will revert back to the club
 - 5.9.4 Balances on bar cards, if not claimed within six months of a member having left the club will revert back to the club

BOARD OF DIRECTORSMANAGEMENT OF THE CLUB

6. DIRECTORS:

Shall not serve as an Officer of the Club (with the exception of rule 6.1.6)

- 6.1 The Directors of the club:
 - 6.1.1 shall be a minimum of 6 and a maximum of 9 (excluding the Captain and Vice-Captain)
 - 6.1.2 shall serve for a term of three years
 - 6.1.3 at the end of their 1st term of office they shall retire but be eligible for re-election for a second term.
 - 6.1.4 may only stand for more than two consecutive terms should there be insufficient nominations for new directors
 - 6.1.5 shall include a Finance Director who shall be voted into the role at the AGM. If no suitable candidate is found the club Manager may-will seek the services of a professional person/firm
 - 6.1.6 will include the Club Captain or Club Vice-Captain (who shall serve as his alternate on Management Committee who will automatically become Directors of the club for a term which will correspond to the period of time they serve as Club Captain and/or Vice-Captain.
 - 6.1.76 may include the Club Captain, Ladies Captain and Seniors Captain or their respective Vice-Captain's (who shall serve as his/her alternate on the Board) who will, if elected, become Directors of the club for a term which will correspond to the period of time they serve as section Captain's and/or Vice-Captains.
 - 6.1.87 will cease to be directors by virtue of any provision of the Companies Act 2006 or is by law prohibited from being a director or if they, without permission from the directors, have been absent for 4 consecutive meetings and the directors resolve that the office be vacated.

7. OFFICERS

Shall not be a Directors of the club except in the case of Club, <u>Ladies & Senior</u> Captain's and <u>Club</u> Vice-Captain's (who shall serve as <u>his their</u> alternates on <u>Management Committee</u>The Board)

- 7.1 The President;
 - 7.1.1 should be a playing member of at least 10 years standing.
 - 7.1.2 shall stand for a term of 3 years
 - 7.1.3 shall at the end of his / her 1st term of office retire but be eligible for re-election for a second term.
 - 7.1.4 may only stand for two consecutive terms
- 7.2 Captains & Vice-Captains
 - 7.2.1 should be playing members of at least 5 years standing.
 - 7.2.2 shall stand for a term of 1 year
 - 7.2.3 may if elected by the members serve a subsequent term(s) in the same office.
- 7.3 Other Officers

- 7.3.1 should be playing members of at least 2 years standing
- 7.3.2 shall serve for a term of three years
- 7.3.3 At the end of their 1st term of office they shall retire but be eligible for re-election for a second term.
- 7.3.4 may only stand for more than two consecutive terms should there be insufficient nominations

COMMITTEE STRUCTURE

- 8. MANAGEMENT COMMITTEEThe BOARD shall comprise,
 - 8.1 Those members entitled to vote;
 - 8.1.1 Directors
 - 8.1.2 Club Captain or Vice-Captain (designated alternate)
 - 8.2 Those members not entitled to vote;
 - 8.2.1 President
 - 8.2.2 Manager
 - 8.2.3 Additional members may be co-opted onto the committee at the discretion of the Management CommitteeBoard. Any member so appointed shall retire at the next AGM but be eligible as a candidate for election at such AGM.
 - 8.3 The Management Committee Board shall elect a Chairman and Vice Chairman at its first session after each AGM to hold office for one year and be eligible for re-election thereafter.
- 9. CAPTAIN'S COMMITTEE shall comprise,
 - 9.1 Those members entitled to vote:
 - 9.1.1 Club Captain and Club Vice-Captain.
 - 9.1.2 Ladies' Section Captain and Vice-Captain.
 - 9.1.3 Men's Seniors' Section Captain and Vice-Captain.
 - 9.1.4 Management Committee Chairman (or the Management Committee representative).
 - 9.2 Those members not entitled to vote;
 - 9.2.1 President
 - 9.2.2 Manager
 - 9.2.3 Club Professional
 - 9.2.4 Junior Organiser
 - 9.2.5 Chairman or representative of the Handicaps & Competitions Sub-Committee
 - 9.2.6 Additional members may be co-opted onto the committee at Captain's committee discretion. Any member so appointed shall retire at the next AGM but be eligible as a candidate for election at such AGM.

COMMITTEE RESPONSIBILITIES

109. MANAGEMENT COMMITTEEBOARD will be responsible for;

- 109.1 all golfing & non-golfing matterspolicy
- 409.2 the control of financial matters of the Club
- 409.3 engaging, control and dismissal of employees of the club
- all such administrative powers as may be necessary for properly carrying out the business of the Club
- The purchase of intoxicating liquor for supply by the Club. The permitted hours for the supply of intoxicating liquor shall be within the normal licensing hours for the district.
- 409.6 Opening and closing of the clubhouse / bar or any part thereof. A notice to this effect shall be displayed in the club-house.
- 9.7 members induction process
- 9.8 organising and running of social events
- 9.9 the standards, tone and atmosphere of the Club
- 9.10 the recommendation of Life and Honorary Members
- 9.11 the appointment of sub-committees as deemed necessary.
- 9.12 each sub-committee reporting back to its parent committee through its chairman.

11. CAPTAIN'S COMMITTEE will be responsible for;

- 11.1 all golfing matters
- 11.2 membership induction process
- 11.3 overall responsibility for organising and running of social events
- 11.4 and shall be the guardian of the standards, tone and atmosphere of the Club.

12. MANAGEMENT COMMITTEE/ CAPTAIN'S COMMITTEE will be jointly responsible for;

- 12.1 the recommendation of Life Members and Honorary Members
- 12.2 setting up sub-committees as deemed necessary.
- 12.3 each sub-committee reporting back to its parent committee through its chairman.

1310. SECTION COMMITTEES

All sections will be bound by the club rules and will be considered as an integral part of the Club and shall be responsible for where appropriate;

- 4310.1 Arranging matches, competitions and other activities
- 1310.2 Co-operating in support of any activities for the benefit of the Club when requested by the Captain's committee or the Management committee Board.
- 1310.3 Complying with any policy requirements of the Club or as requested by the Management Committee/Captain's CommitteeBoard

EMPLOYEE ROLES & RESPONSIBILITIES

14 <u>11</u> .THE MA	NAGER shall:	
14<u>11</u>.1	The Manager	shall;
	14 <u>11</u> .1.1	conduct the correspondence of the Club
	14 <u>11</u> .1.2	have the custody of all documents belonging to the Club
	14 <u>11</u> .1.3	keep full and correct minutes of all Management
		CommitteeBoard and the Captain's Committee
		proceedings <u>meetings</u>
	14 <u>11</u> .1.4	provide the administrative support to the various sections of
		the Club where previously agreed
	14 <u>11</u> .1.5	assist the Financial Director to keep the accounts of the Club
	14 <u>11</u> .1.6	assist the Financial Director to make up the Annual Statements
		of Accounts to the 30th June in each year
	14 11.1.7	circulate the Statement of Accounts to the members following
		the annual audit.

1411.2 The full duties and responsibilities of the Manager are contained in his/her contract/job description.

4512. AUDITOR

The accounts shall be audited annually by the auditors of the Club.

ELECTION PROCEDURE

4613. RESOLUTIONS

Resolutions;

- 4613.1.1 for any amendments to the Articles of Association, may only be made on the approved pro-forma by two voting members of the Club of at least two years standing.
- 1613.1.2for the election of a director or officer, <u>may only be made on the approved</u>

 <u>pro-forma by two voting members of the Club and shall include be</u>

 <u>accompanied by the approved pro-forma from the consent from the candidate consenting</u> to serve if elected.

1714. VOTING

- 4714.1 All voting at AGM's and General Meetings shall be by a show of hands unless a secret ballot is requested by either the Chairman or two members.
- 4714.2 Each voting member of the club will be allowed one vote
- 4714.3 Members are to cast a vote either in favour, against or abstain for each resolution in the manner prescribed on the ballot paper.
- 4714.4 The number of votes obtained for any resolution will be the NET position of those cast 'For' less those cast 'Against'.
- 4714.5 Any resolution, requiring a vote, except for a rule change, where more votes are cast Against than For will be rejected.
- 4714.6 No rule of the Club shall be repealed or altered and no new rule shall be made save by a two-thirds majority of the voting members in attendance and those having submitted an approved pro-forma. .

- 4714.7 Wherever possible the votes should be counted and recorded and verified by an independent party.
- 4714.8 Where the voting for a resolution results in an equal number of votes, the Chairman of the Committee shall have the casting vote.
- 1714.9 The number of votes cast for and against each resolution shall be announced to the members attending the meeting as soon as the ballot result is known
- 4714.10 The result of the ballot shall be posted on the club notice board and on the Club web site by the manager (or respective chairman of the section committee)
- 4714.11 Any voting member who is unable to attend an AGM / General Meeting and who is entitled to vote, may submit an approved pro-form voting form or proxy voting form by post or via an electronic voting form, to the Manager at least 48 hours prior to any meeting.
 - Any form delivered after these times will be declared null and void.

MEETINGS

1815. ANNUAL GENERAL MEETING

- 1815.1 Shall be held once in every year as soon as possible after the end of the financial year at such place as the Management Committee Board shall determine.
- 1815.2 Not more than 15 months may elapse between one AGM and the next.
- 1815.3 The date shall be advertised 8 weeks before the date of the meeting on the Club notice board and via the club website
- 1815.4 Resolutions from voting members must be submitted on the approved pro-forma to the Manager not less than 6 weeks before the date of the meeting.
- **18**15.5 Such resolutions (18.4) shall be exhibited on the main notice board of the club.
- 4815.6 Any member wishing to propose amendments to the members resolutions shall do so by lodging the proposed amendment on the approved pro-forma in writing (or by hand), duly seconded, with the Manager within 4 weeks of the date of the meeting.
- 4815.7 At least 2 weeks' notice must be given to members, with full details of any proposed members resolutions as well as proposed amendments, on the Club notice board and club website.

1916 GENERAL MEETINGS

- 1916.1 The Management Committee Board may call a meeting at any time
- 1916.2 The Management Committee Board shall be bound to hold a meeting on receiving a petition signed by not less than 10% of the voting members of the Club
- 1916.3 A General Meeting shall be held within 3 weeks of receipt of the petition
- 4916.4 At least 2 week's notice shall be given to members by posting a notice on the Club notice board and on the club web site.
- 4916.5 The guorum for a General Meeting shall be 10% of the voting members
- 4916.6 All members of the club shall be entitled to attend General Meetings.

2017. ANNUAL GENERAL MEETING / GENERAL MEETINGS - AGENDA

The President, or in his absence, the Chairman of the Management Committee Board shall preside.

The business of the Annual General Meeting may include the elections of;

- 2017.1 President
- 2017.2 Club Captain
- 2017.3 Club Vice-Captain
- 2017.4 Directors Club Captain as a Director
- 2017.5 Finance Director Club Vice-Captain as an alternate Director
- 2017.6 AuditorSeniors Captain as a Director
- 2017.7 Life Members Seniors Vice-Captain as an alternate Director
- 2017.8 Honorary Members Ladies Captain as a Director
- 17.9 Ladies Vice-Captain as an alternate Director
- 17.10 Other Directors
- 17.11 Finance Director
- 17.12 Auditors
- 17.13 Life Members
- 17.14 Honorary Members

Other business may include;

20.917.15 Voting on resolutions

20.1017.16 No business other than that for which notice has been given shall be brought forward at the meeting.

MISCONDUCT

2118. DISCIPLINARY COMMITTEE

- 2418.1 Any complaint about a member of the Club should be made by correspondence to the Manager, detailing the circumstances
- 2118.2 On receipt of a complaint against a member the Manager shall convene a meeting of the with the committee, consisting of a minimum of three from the Club, Ladies and Seniors Captain's and/or their alternates. Captain and three other officers of the Captain's Committee
- 2418.3 On hearing all the evidence submitted they shall take the appropriate action

APPEAL PROCESS

- 2118.4 The Management Committee is the Appeals Committee, consisting of 3 Board members (excluding those mentioned in 18.2 above) and its task is towill review the full report of the disciplinary committee
- 218.5 The decision of the Management Committee Appeals Committee is final.

2219. COMPLAINTS - STAFF

- 2219.1 In no instance shall an employee of the Club be reprimanded directly by a member, director or officer
- 2219.2 Any complaints shall be made by correspondence to the Manager who, if unable to deal with them, shall submit them to the Management CommitteeBoard
- 2219.3 The decision of the Management Committee Board shall be final

2320. VISITORS AND GUESTS

- 2320.1 All visitors may at the discretion of the Club CaptainChairman of the Board,
 Manager, Professional use the clubhouse, course or facilities on payment of
 the appropriate fee as prescribed by the Management Committee
- 2320.2 A guest of a member may play no more than twelve times in any year unless approved by the Manager.

2421. SUNDRY

- 2421.1 No paper, notice or placard written or printed shall be put up in the clubhouse or grounds without the authority of the Manager.
- 2421.2 The Club accepts no liability for the loss of or damage to any articles left on the Club's premises by members, guests or visitors. Members are only covered for third party liability and will be liable for any excess payments.
- 2421.3 The Management CommitteeBoard may make such bye-laws as they consider necessary for the well-being of the Club. The drafting of those that directly concern golfing matters may only be proposed by the Captain's Committee for agreement by the Management Committee
- 2421.4 All surplus income or profits are to be reinvested in the club. No surpluses or assets will be distributed to members or third parties.

2522. THE CLUB - WINDING UP / DISSOLUTION

If upon the winding up or dissolution of the club there remains after the satisfaction of all its debts and liabilities, any property whatsoever, the same shall not be paid to or distributed among the members but shall be given or transferred to a registered Community Amateur Community Amateur Sport Club a registered charity or the sport's governing body for use by them in related community sports.