

## Abridged Minutes of the Management Committee (MANCO) Meeting held on Wednesday 24<sup>th</sup> October at 17:30.

Present 2151	A Parsons (AP-Chairman), S Keen (SK), D Spencer (DS), S. Rook (SR), C Hill (CH), M Randall (MR), J Gee (JG) and M Welch (MW)  K Eden (KE – Manager)  APOLOGIES  N/A	
Attendance	1 Meetings Held         Attended           A Parsons         1           S Keen         1           M Randall         1           D Spencer         1           C Hill         1           S Rook         1           J Gee         1           M Taylor (or alternative)         1	
2152	MATTERS ARISING FROM PREVIOUS MINUTES	
(a)	N/A	
2153	APPROVAL OF PREVIOUS MINUTES	
	On a show of hands, the minutes of the meetings held on the 18 <sup>th</sup> September 2024 were unanimously accepted as a true record, and the chairperson was authorised to sign them.	
2154	CHAIRMAN (AP):	
	<ul> <li>AP brought to the attention to the board with regards to possibly moving over to Hybrid Tee Sheet Booking system, as the club would gain more financial revenue. It was asked for KE to present all information to the board for everyone to look at.</li> <li>There has been a certain member that has caused issues in the past with</li> </ul>	KE
	<ul> <li>regards to approaching staff directly on the course and not going through the various channels for communication. MT and KE to draw up a letter, this to be presented to the member.</li> <li>The Captains In/Out was a great event but not enough support by the members in attendance. APA made clear that it's up to the board and the rest of the membership to help support the captains and club going forward.</li> </ul>	KE

2156	CAPTAIN (MT):	
	<ul> <li>Capcom meeting held on the 2<sup>nd</sup> October was a positive meeting thanking all the captains for their effort that was put in.</li> <li>MT asked if the board can look into buying some disco lights for future events and to save costs in the long run when hosting member events. The costing would be around £1,000. The board did not make a decision as of yet.</li> <li>The winter mat scorecards have been ordered and waiting for delivery with the Handicap Slope rating poster.</li> <li>MT asked the board for +/- £150.00 for the board to be placed by the 1<sup>st</sup> tee showing all the colour tee with the winter tees. The board accepted the price with this being allocated from the Course repairs and maintenance budget.</li> </ul>	MT  AW & KE  AW & KE
2157	SUB-COMMITTEE REPORTS	
(a)	COURSE:	
	<ul> <li>No course has been given after the AGM</li> <li>AP suggested CH to take over as Greens Convenor Proposer – S Keen Seconder – M Taylor</li> <li>SR to be appointed as Vice Greens Convenor Proposer – A Parsons Seconder – S Keen</li> </ul>	
(b)	HOUSE PROJECT (CAPITAL):	
	<ul> <li>SK wanted to receive the break up of costs for the Toilet refurbishment of £82k. DS agreed to supply this information.</li> <li>All current projects have been completed thus far</li> </ul>	DS
(c)	GOLF ACADEMY DEVELOPMENT PROJECT:	
	<ul> <li>AP suggested MR to chase up with Commercial Recycling of where the club stands with the projects or if other alternatives need to be arranged.</li> <li>AP suggested that SK to assist with the project with MR Proposer – M Taylor Seconder – A Parsons</li> </ul>	MR
(d)	HEALTH & SAFETY – KE	
	<ul> <li>One accident report was written (dating the 15<sup>th</sup> October) by Mrs. Dilkes with regards to tripping in a rabbit hole on the 13<sup>th</sup> Hole on the right-hand side rough. Notification has been given to the green's keeper team. An accident report sheet has been registered through the office.</li> </ul>	
(e)	PROJECT REPORT – JG & KE	
	<ul> <li>A project report has been issued to the board before the meeting.</li> <li>JG stated the report still needs to be worked on</li> <li>SK enquired of when the first project update will be sent to the membership? JG confirmed that he will work on this and send the information to SK.</li> </ul>	JG JG

2158	MANAGER	
	Membership Analysis on 30 <sup>th</sup> September 2024:	KE
	Total Full Members –404 (Budget 430) Total 5 Day Members – 92 (Budget 110) Other – 52 (Budget 69) Total membership – 670 (Budget 753)	
	<ul> <li>MT asked from the previous Manco minutes with regards to the joining fee for Students and U/25's?</li> <li>The proposal was given: No joining fee to be charged for U/25 £400 joining fee to be charged between the ages of 26-34 Full joining fee (£800) from 35 and upwards</li> </ul>	
	Vote was decided: 7 yes & 1 No	KE
	This to be displayed on the website.	KE
2159	CORRESPONDENCE	
	<ul> <li>An email was received from Mr. Hebditch (dated 19<sup>th</sup> October) with regards to the previous captains' photos can be placed back on the walls. KE to place these back and confirmed by SK.</li> </ul>	KE
	<ul> <li>A formal complaint was given with regards to a member's behaviour to staff and noted in the Chairman's report above. This to be dealt with by the Club Captain (MT).</li> <li>Member A Rowe sent through and AOB form for the AGM looking into possibly bringing down the fees for member guest voucher booklets and increasing the price for Golf Societies.</li> </ul>	MT
	AP confirmed that more investigation needs to take place with other clubs and presented to the board for the next meeting.	KE
2160	ANY OTHER BUSINESS	
	<ul> <li>CH asked if the restaurant can perhaps look at incorporating a happy hour or selling different pie options to help increase the turnover and increasing more feet through the door.</li> <li>SK stated that the AGM was not a great success due to a poor turnout and the number of votes received from the membership.  The board will need to look at improving their communication to the membership going forward and being as much transparent to everyone at the club.</li> </ul>	KE
	The next meeting has been scheduled for Wednesday 20 <sup>th</sup> November 2024 at 17:30.	
	There being no further business the meeting closed at 19:30.	
	CHAIRMAN DATED	