



Present	A Parsons (AP-Chairman), S Keen (SK), D Spencer (DS), S. Rook (SR), C Hill (CH), M Randall (MR), J Gee (JG) and M Welch (MW) K Eden (KE – Manager)																	
2151	<u>APOLOGIES</u>																	
	N/A																	
Attendance	<u>1 Meetings Held</u> <u>Attended</u> <table> <tr><td>A Parsons</td><td>1</td></tr> <tr><td>S Keen</td><td>1</td></tr> <tr><td>M Randall</td><td>1</td></tr> <tr><td>D Spencer</td><td>1</td></tr> <tr><td>C Hill</td><td>1</td></tr> <tr><td>S Rook</td><td>1</td></tr> <tr><td>J Gee</td><td>1</td></tr> <tr><td>M Taylor (or alternative)</td><td>1</td></tr> </table>	A Parsons	1	S Keen	1	M Randall	1	D Spencer	1	C Hill	1	S Rook	1	J Gee	1	M Taylor (or alternative)	1	
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2152	<u>MATTERS ARISING FROM PREVIOUS MINUTES</u>																	
(a)	N/A																	
2153	<u>APPROVAL OF PREVIOUS MINUTES</u>																	
	On a show of hands, the minutes of the meetings held on the 18 th September 2024 were unanimously accepted as a true record, and the chairperson was authorised to sign them.																	
2154	<u>CHAIRMAN (AP):</u>																	
	<ul style="list-style-type: none"> AP brought to the attention to the board with regards to possibly moving over to Hybrid Tee Sheet Booking system, as the club would gain more financial revenue. It was asked for KE to present all information to the board for everyone to look at. There has been a certain member that has caused issues in the past with regards to approaching staff directly on the course and not going through the various channels for communication. MT and KE to draw up a letter, this to be presented to the member. The Captains In/Out was a great event but not enough support by the members in attendance. APA made clear that it's up to the board and the rest of the membership to help support the captains and club going forward. 	KE MT & KE KE																

2158	<u>MANAGER</u>	
	<p><u>Membership Analysis on 30th September 2024:</u></p> <p>Total Full Members –404 (Budget 430) Total 5 Day Members – 92 (Budget 110) Other – 52 (Budget 69) Total membership – 670 (Budget 753)</p> <ul style="list-style-type: none"> • MT asked from the previous Manco minutes with regards to the joining fee for Students and U/25's? • The proposal was given: No joining fee to be charged for U/25 £400 joining fee to be charged between the ages of 26-34 Full joining fee (£800) from 35 and upwards <p>Vote was decided: 7 yes & 1 No</p> <p>This to be displayed on the website.</p>	<p>KE</p> <p>KE</p>
2159	<u>CORRESPONDENCE</u>	
	<ul style="list-style-type: none"> • An email was received from Mr. Hebditch (dated 19th October) with regards to the previous captains' photos can be placed back on the walls. KE to place these back and confirmed by SK. • A formal complaint was given with regards to a member's behaviour to staff and noted in the Chairman's report above. This to be dealt with by the Club Captain (MT). • Member A Rowe sent through and AOB form for the AGM looking into possibly bringing down the fees for member guest voucher booklets and increasing the price for Golf Societies. AP confirmed that more investigation needs to take place with other clubs and presented to the board for the next meeting. 	<p>KE</p> <p>MT</p> <p>KE</p>
2160	<u>ANY OTHER BUSINESS</u>	
	<ul style="list-style-type: none"> • CH asked if the restaurant can perhaps look at incorporating a happy hour or selling different pie options to help increase the turnover and increasing more feet through the door. • SK stated that the AGM was not a great success due to a poor turnout and the number of votes received from the membership. The board will need to look at improving their communication to the membership going forward and being as much transparent to everyone at the club. 	KE
	<p>The next meeting has been scheduled for Wednesday 20th November 2024 at 17:30.</p> <p>There being no further business the meeting closed at 19:30.</p>	
	CHAIRMAN	DATED