



Knighton Heath Golf Club

PLAY SAFE, STAY SAFE: COVID-19 INFORMATION FOR VISITORS AND SOCIETIES

ARRIVAL AND BEFORE PLAY

- Do not come to the Golf Club if you or any Member of your Household is showing symptoms of COVID-19.
- If you are part of a visiting Group, please ensure the Organiser reports to the Club Office or Pro-shop on arrival.
- In terms of the “track & trace” regulations all visitors are required to supply names and contact details of all players upon arrival or when booking.
- Arrive in your Golf Clothing and change your Shoes in the Car Park. The Changing Rooms and Showers are closed except for Toilets. Access to the Toilet Facilities in the Clubhouse will be available from 8.00am.
- Face masks must be worn in the clubhouse lobby and toilets. Masks may be removed once seated in the lounge, 19th or dining room.
- The Practice Putting Green may be used, Golfers are asked to Socially Distance when using.

PRO-SHOP FACILITY

- There is a one-way system around the Pro-Shop, and everybody is asked to maintain a Social Distance of 2 metres from others and the Service Counter.
- Pull Trolleys, Electric Trolleys and Buggies are available for hire and are sanitised before use. Buggies must be booked with the Pro- Shop in advance and will be for single use only at the hirers own risk.
- Face Masks or Face Coverings must always be worn when entering the Pro-Shop.

DURING PLAY

- Arrive at the Starting Tee no more than 5 minutes before your allocated Start Time. Ensure the group in front has vacated the Tee before approaching. Do not gather at the 1st or ball chute.
- Ensure Social Distancing of at least 2 meters is always maintained, particularly when approaching Tees and Greens.
- Hole Flags must not be touched or removed. Hole Cups had been fitted with a Contactless Ball Extractor (CBE) which enables the ball to be removal without the need to touch the flag stick and hole cup. Use your putter to lift the device upwards, the golf ball will roll automatically onto the green.
- Bunkers - All rakes have been removed and you should take care to smooth the Bunker as best you can with your shoes or club. Individual games can agree their own rules. Temporary Local Rules provide a Preferred Lie in the Bunker with the Ball to be placed within 6 inches and not nearer the Hole.
- Do not touch or pick-up other Player’s Equipment, Tee Pegs or Golf Balls. Course Equipment (Signage, Water Fountains, Ball Cleaners etc.) must also not be touched or used.
- If using Scorecards, they should not be swapped and the usual etiquette of Handshakes at the end of a round must be avoided.

CLUBHOUSE

- Entry to the Clubhouse must be made through the Main Entrance.
- You must sanitise or wash hands in the toilets before sitting either inside or outside. Sanitisers are available in the lobby and toilets. There is no requirement to change clothing after Golf when using the Clubhouse during this period.
- Seating arrangements inside and outside of the Clubhouse are governed by Government Guidelines and will be adjusted in accordance with their updated advice.
- Please sit at a clean Table. Tables and Chairs are cleaned after each use. Tables will be clearly marked if recently vacated and still to be sanitised. Do not move tables and chairs around. If your visiting Group has pre-ordered food, a Member of Staff will advise of where to sit.
- Food & Drinks payments must be made by Debit/Credit Card. No Cash will be accepted. Consider Staff and keep a safe distance when they are serving.
- Food will be brought to your table.
- Take extra care when using the Clubhouse to maintain Social Distancing which should remain at 2 metres wherever possible.

STAFF & MEMBER SAFETY

- Staff have been trained in the changes to Operating Procedures and current Health & Safety guidelines to provide a safe working environment.
- Staff Health is monitored with Temperature Checks before shifts.
- Staff have individual sanitisers and all necessary PPE available as required.
- Frequency of cleaning regimes (particularly touch points) have been increased, with Staff routinely sanitising Equipment, Works Areas and Hands.

To avoid embarrassment on the day, please ensure that all your society members are aware of our dress code and local rules.

We recognise that the above arrangements are some way short of those which Members and Visitors are used to, but until the risk of infection recedes, and Government restrictions are eased further, we believe that by following the above guidelines we have made your golfing experience at our club as safe as possible.

We will regularly review and revise the above information to meet changing circumstances and guidelines.

Play safe, Stay safe.

Reunert Bauser

General Manager

September 2020